



24-Hour Service

Offshore Emergency/
Occupational

In today's fast-moving world the ability to respond rapidly and effectively to customers' calls is a vital element of commercial success. In order to maintain your company's professional image those responding to such calls must be courteous and knowledgeable, and available 24-hours a day, every day of the year. First Call provides that high standard of service. Operating from locations within the UK.

Initially providing Out-of-Hours services to GPs, First Call's experience in support services spans over forty years, a service that has gained the company an impressive reputation for efficiency and reliability. Today First Call supports a wide variety of commercial business's as well as maintaining its links with the medical industry.



When your clients or customers require an immediate response from your business, First Call delivers!

For Example:

When an emergency occurs, First Call's service initiates a simple and speedy sequence to produce help...

- Urgent call comes in from overseas during out of hours
- First Call agent obtains relevant information and collates details
- First Call agent then follows appropriate escalation procedure, as per your instructions
- First Call agent will pass relevant details to on-call duty personnel
- Automatic Call verification reports sent upon call completion, via email or fax

For more information on how First Call can tailor this unique service to meet your exact requirements please:

For more information on how First Call can tailor this unique service to meet your exact Requirements:

Call on **0500-567-500** or email:- **businesscommunications@first-call-comms.co.uk**